



# York Hospital

## *Physician Practices*

### **We're STILL Here for You.**

As of Monday, July 18, 2022, all York Hospital practice PHONE SYSTEMS will be on auto attendant between 12 p.m. and 1 p.m.

***But don't worry. We'll still be here to help.***  
We will be using this hour to ensure we address your health care needs more efficiently.

***How will you benefit?*** From 12 p.m. to 1 p.m., we will return patient calls, respond to your voicemail and portal messages and confer with our own providers and other medical professionals to address your questions and concerns with the detail and accuracy you expect and deserve.

***What's the quickest way to get the help you need?***  
If you call before 12 p.m. or after 1 p.m., we'll be happy to assist you with your current needs. However, using your patient portal is the most efficient way to be heard and helped, as these messages flow directly into your medical records and are immediately accessible for our staff to address.